

INTRODUCTION

Welcome to the Pediatric Intravenous Outpatient Therapy (PIVOT) Program at BC Children's Hospital. We are excited to partner with you in your child's care. The PIVOT program gives families the opportunity to stay at home and enjoy their normal activities while still getting the medical treatment they need.

Throughout this book we will explain everything you need to know to safely and confidently give your child's intravenous medication at home. You will not be alone in this process once you have returned home.

The PIVOT and Vascular Access Teams are here to support you through your child's treatment, 7 days a week.

While you are at BC Children's Hospital, the PIVOT team will teach you about your child's treatment, care of their intravenous (IV) catheter site, how to give your child's medicine and what to do if anything goes wrong. Knowing what to expect will help you be more involved in your child's care and better prepare you to give antibiotics at home.



FAMILY & PIVOT PARTNERSHIP

Availability: The PIVOT Clinic may call or text you with updates. They may also check in about how things are going at home. During your child's treatment, please ensure that PIVOT can reach you by cell phone or landline. Please reply to the team within the same business day.

Central line: All medications from the PIVOT Clinic are to be given through a central line (PICC, Implanted Port, or CVC). These medications must not go through a peripheral IV. If the central line comes out, your child must go to a health-care setting for antibiotics. Go to your nearest emergency department or outpatient IV clinic.

Updating your team: Please tell the PIVOT team and your hospital doctor if:

- your child misses a dose of medication;
- the central line comes out or does not work; or
- your child becomes unwell.

We can help you to navigate these issues.



YOUR PIVOT CARE TEAM

You and your family: You and your child are essential members of your care team. Please tell us about changes in your child's health and symptoms.

PIVOT Nurse Clinician: This nurse will visit you in the hospital to explain the program. They will teach you how to give your child antibiotics, and how to use central line equipment like bags, tubing, and pumps. They will also show how to care for your child's central line.

The PIVOT nurse will arrange your home medications with the community pharmacy. They will connect you to your care team in the community.

Vascular Access Team (VAT): These nurses will visit you in the hospital and teach you how to give your child's antibiotics, how to use special devices (bags, tubing, pumps as needed) and how to care for your child's central line.

Doctors: Two teams of doctors will help with your child's care. The PIVOT doctor will plan your child's medication and how the PIVOT Clinic will help. Infectious Disease doctors will review your child's antibiotic medication. They will also check how your child is doing.

PIVOT Pharmacists: These pharmacists will teach you about your child's medications and any side effects to watch for. They work with the doctors to make sure your child's antibiotic treatment is working.

Calea Pharmacy: Calea is the community pharmacy that will send medications and supplies to your home each week. They work with you, your PIVOT Nurse and your doctors. They ensure that your child's medications and supplies get to you at the right time.

Outpatient Nurses: Once per week, your child must meet with an outpatient nurse. This visit will be at BC Children's Hospital, or at a health-care centre in your community. The nurse will change the central line dressing, tubing and caps.

